



TERMS AND CONDITIONS

Information to include terms and conditions of the services to be provided, including amounts and methods of payment for all aspects of treatment

All appointments booked will require a £30 deposit at the time of booking to secure & confirm the appointment. A receipt will be issued for all treatment deposits paid and kept in the patient's file until their appointment; this receipt will be given to the patient on the day of your actual treatments.

If the patient is unable to attend the appointment we ask that they contact the clinic 24 hours before to prevent them from losing their deposit.

Special rules due to Covid-19 apply to those who have tested positive within 24 hours. This allows the patient to reschedule their appointment, and the deposit can be carried over to the next treatment. If appointments are cancelled within notice of 24 hours or less and the patient is not Covid positive, then they will not receive their deposit back.

All clients are advised to arrive 10 minutes prior to their appointment time in order to deliver the full treatment time; this is the client's responsibility.

Late arrival will result in a reduction of treatment time in order to deliver the highest level of service; however, the full treatment time booked will be chargeable.

All clients receive an email or text message once they have booked with confirmation and a link to a consultation. All patient's will be required to complete a consultation online prior to their visit.

We offer a blue light discount against non-prescription products. On booking the client must inform our reception staff of their blue light discount entitlement, and be able to present proof.

Customer Signature:

Date: